

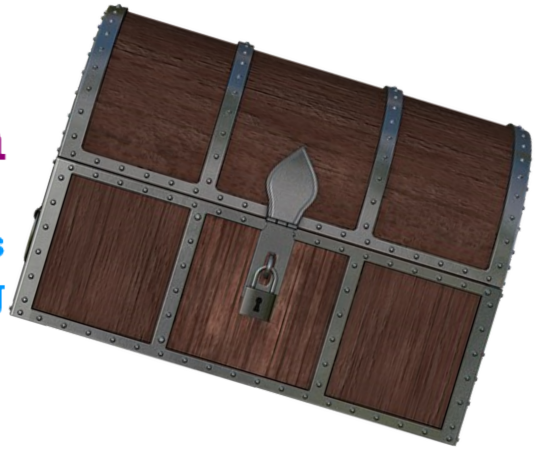
# Unlock Your CAI WNY

## Membership Benefits Today!

Education & Training    Industry Research & Data

Advocacy Support & Resources    Online Communities & Networking

Exclusive Catalogues & Press



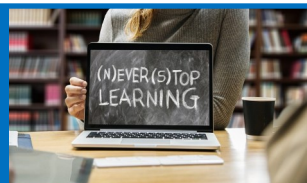
Utilize “Your CAI WNY Online Member Resources from A - Z” to discover the variety of free tools and materials available to you including educational videos, discounts, publications, data, advice from industry professionals, and more!

To access a resource:

1. Sign in to your CAI account by going to [cai.online.org](http://cai.online.org)
2. Open an electronic version of this document at [caiwny.org/resources](http://caiwny.org/resources)
3. Click on any link to be taken directly to the resource



# Your CAI WNY Online Member Resources from A - Z !



**CAI Press** carries print and e-books on topics relating to the governance and management of community associations and condominiums: <https://cai.caionline.org/eWeb/DynamicPage.aspx?site=CAI&WebCode=storeHome>

**CAI Publications:** Access to *Common Ground*, *HOA Resources*, *Ungated*, *LawReporter*, *Community Manager*, and *CAI@Home*; for valuable insight on operations, governance, trends, case studies, and more: <https://www.caionline.org/Publications/Pages/default.aspx>

**Community Resources** are free downloadable guides on common issues; perfect for those neighbors new to community living: <https://www.caionline.org/HomeownerLeaders/ResourcesforResidents/Pages/default.aspx>

**Copyright free newsletter articles** for use in your community's publications! Search the index at: <https://www.caionline.org/Publications/Pages/Copyright-Free-Newsletters.aspx>

**COVID-19 Resources:** <https://www.caiwny.org/covid-19-resources>

**Directories:** Search for credentialed professionals: <https://www.caionline.org/Pages/Credentials-Directory.aspx> or service providers: <https://directory.caionline.org/>

**Discounts:** Receive discounts to national and chapter programs/events, online webinars, publications, and commercial service providers: <https://www.caionline.org/JoinNow/Pages/MemberDiscountPrograms.aspx>

**Educational Videos** addressing Board responsibilities, parliamentary procedures, elections, reserves, & building community spirit, are free and downloadable: <https://www.caionline.org/LearningCenter/Education-for-Homeowners/Pages/Videos.aspx>

**Exchange** is where CAI members can post questions, get answers, and share knowledge: <https://exchange.caionline.org/home>

**Exchange Library:** search for files relating to an issue or post in Exchange: <https://exchange.caionline.org/browse/communitylibraries>

**Federal Legislative Action Committee (FLAC)** strives to represent, serve, and protect CAI members through a federal advocacy program focused on the Congress, administrative agencies, and other regulatory bodies. Track the issues CAI is following at: [https://www.caionline.org/Advocacy/FederalAdvocacy/Pages/federal\\_bills.aspx](https://www.caionline.org/Advocacy/FederalAdvocacy/Pages/federal_bills.aspx)

**HOA Resources:** Online articles and videos on current and trending topics for Board and community members: <https://hoaresources.caionline.org/>

**Industry Data:** Access state and national statistics /data on community living: <https://www.caionline.org/AboutCAI/Pages/HOASweetHOA.aspx>

**NY State Legislative Action Committee:** works to monitor state legislation, educate lawmakers, and protect the interests of those living and working in community associations. It is comprised of CAI members from throughout NY state. To view NY's latest issues go to: <http://www.cqstatetrack.com/texis/viewrpt/main.html?event=50255a52547>

**Professional Credentials:** property managers can earn credit towards professional credentials through online courses including M-100, M-200, M-203, M-204, M-205, M-206, M-300, M-350: <http://cai.mycrowdwisdom.com/diweb/catalog/t/1568/t/1549/c/35>

**Sample Forms & Templates:** on a variety of community operations and management topics for Boards and managers: <https://www.caionline.org/CommunityManagers/Pages/SampleFormsAndTemplates.aspx>

**Webinars:** hosted by industry experts to keep you up-to-date on legislative activity, management trends, industry best practices, and subjects of interest for community managers and homeowners: <https://www.caionline.org/LearningCenter/Webinars/Pages/default.aspx>

**YouTube:** CAI has produced a number of videos on subjects for Boards, managers, and business partners: <https://www.youtube.com/c/CommunityAssociationsInstituteHQ/featured>